

KARNATAKA ELECTRICITY REGULATORY COMMISSION
9/2, 6th & 7th Floor, Mahalakshmi Chambers, M.G.Road, Bangalore-560001

NOTIFICATION

No.KERC/D/01/07, Bangalore dated, 30th May 2007

In exercise of powers conferred on the Commission by Section 181 of the Electricity Act 2003 (Act 36 of 2003), the Karnataka Electricity Regulatory Commission had proposed to amend the Karnataka Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Ombudsman) Regulations 2004 in order to bring these Regulations in conformity with the Electricity (Amendment) Rules 2006. A draft Notification was accordingly published in the official gazette on 15.3.2007 for the information of public inviting comments/suggestions from the interested persons within 30 days. As no objections/comments have been received in this regard within the stipulated time, the KERC in exercise of powers conferred on it by Section 181 of the Electricity act (Act 36 of 2003) hereby make the following amendments to the KERC (Consumer Grievance Redressal Forum & Ombudsman) Regulations 2004

1. Short Title and Commencement

a) These Regulations may be called Karnataka Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Ombudsman) Amendment Regulations 2007

2. Regulation 3 shall be substituted by the following, namely,

3.1 Every Distribution Licensee shall establish a Forum to be called "Consumer Grievance Redressal Forum" (referred to as Forum hereunder) in the manner specified by these Regulations. The Forum so established shall have jurisdiction over the area of the Licensee.

3.2 The Forum shall consist of 3 Members and one of them shall be the Chairperson.
a) The Chairperson shall be an officer of the Licensee not below the rank of a Chief Engineer.
b) One Member shall be an officer of the Licensee not below the rank of a Superintending Engineer.

c) One Member shall be nominated by the Commission from the registered Non-Governmental consumer organization working within the area of the Licensee with a good reputation. The Member so nominated shall be a person of ability, integrity and standing with sound knowledge of power sector and consumer affairs.

d) The Chairman and Members of the Forum shall have working knowledge of Kannada.

3.3 The non-official Member nominated by the Commission under Clause (c) of Sub-Regulation 3.2 shall hold the office for a period of 3 years and he shall be paid such remuneration as may be determined by the Licensee.

3.4 The Members shall serve part-time for the hearing and disposal of the grievances filed before the Forum.

3.5 Members shall be paid Sitting Fee, DA and TA as the case may be as admissible to a Class I Government servant.

3.6 No person shall be appointed and/or be entitled to continue as a Member if such person is
i) an officer of the Licensee who is placed under suspension for misconduct

ii) an officer of the Licensee / Member of the Non-Governmental organization who is physically or mentally incapable of acting as such a Member.

iii) an officer of the Licensee who has been punished for misbehaviour or any other misconduct.

iv) a representative of the Non-Governmental organization who has been convicted for criminal offence.

v) a representative of the Non-Governmental organization who has acquired interest or executes work for the Licensee or having been adjudged as an insolvent.

vi) a representative of the Non-Governmental organization who is affiliated to a political party or is a Member of a political party.

3.7. An existing Member shall be liable to be removed from the office forthwith in the event of the above disqualifications being acquired by such Member during the tenure of his/her office.

Clause (b) of Sub-Clause 9.1 of Regulation 9 shall be submitted by, namely: *[Signature]*
(b) To pay such amounts as may be awarded as cost to the consumer. The relief awarded shall be as specified in Schedule I to the KERC (Licensees' Standards of Performance) Regulations 2004 and shall not exceed the actual demand.

P.D. 58

By Order of the Commission
Secretary

ಕರ್ನಾಟಕ ವಿದ್ಯುತ್ ಪ್ರಸಾರಣ ನಿಗಮ ನಿಯಮಿತ
ಕಾರ್ಯನಿರ್ವಾಹಕ ಇಂಜಿನಿಯರ್ (ಎ) ರವರ ಕಛೇರಿ, ಬೃಹತ್ ಕಾಮಗಾರಿ ವಿಭಾಗ, ಕವಿಪ್ರಸನ್ನಿ, ಶಿವಮೊಗ್ಗ
ಕ್ರ.ಸಂ.ಸಾನಿಇಂ/ಬೃಕಾವಿಶಿಸ.ಕಾ.ಇಂ(ಎ)/177-86, ದಿನಾಂಕ: 13ನೇ ಏಪ್ರಿಲ್ 2007

ಪ್ರಕಟಣೆ

ಕರ್ನಾಟಕ ವಿದ್ಯುತ್ ಪ್ರಸಾರಣ ನಿಗಮ ನಿಯಮಿತವು 1948ರ ವಿದ್ಯುಚ್ಛಕ್ತಿ ಸರಬರಾಜು, ಅಧಿನಿಯಮವು ಪ್ರಕರಣ 2(ಎ) ಅನ್ವಯ ಯೋಜನೆಯನ್ನು ರೂಪಿಸಿದ ಮತ್ತು ಸವರಿ ಯೋಜನೆಯನ್ನು ಲೈಸೆನ್ಸಿದಾರರು ಹಾಗೂ ಅನುಸ್ಥಾಪನಾ ಯೋಜನಾ ಗತರ ವ್ಯಕ್ತಿಗಳ ಕಾನೂನುಬಾಹಿರ ಸವರಿ ಅಧಿನಿಯಮವು ಪ್ರಕರಣ 2(2)ರ ಅನ್ವಯ ಈ ಮೂಲಕ ಪ್ರಕಟವಾಗಿದೆ. ಯೋಜನೆಯ ವಿವರಗಳು ಈ ಮುಖಪುಟವು ಯೋಜನೆ ಹೆಸರು:

೧೯೧೧ ಸಂಖ್ಯೆ ೨೦೦೭ರ ಅಧಿನಿಯಮವು ಅನ್ವಯಿಸುವಂತೆ ಪ್ರಕಟವಾಗಿದೆ. ತಾಂತ್ರಿಕ, ಅಭಿವೃದ್ಧಿ ಮತ್ತು ಸರ್ಕಾರದ ಅಧಿಕಾರವು ಈ ಅಧಿನಿಯಮವು 14.14 ಅಡಿಯಲ್ಲಿ ೧೯೧೧ (ಎ) ೨೦೦೭ರ ಅಧಿನಿಯಮವನ್ನು ನಿರ್ಮಿಸಿತು.