

D-715

BEFORE THE ELECTRICITY OMBUDSMAN

9/2, 6th Floor, Mahalakshmi Chambers, M.G Road, Bangalore – 560 001

Present: B.N.Krishnaiah
Electricity Ombudsman

Case No.OMB/B/G-250/2016

Dated : 24.06.2016

Sri M.Sitaram,
No.257, 13th Main, 4th Cross
Gokul 1st Stage, 1st Phase,
Bengaluru – 560 054.

... Appellant

(By Sri Muralidhar, Authorized Representative)

V/S

1. The Assistant Executive Engineer(EI),
O&M, C-6 Sub-Division, BESCOM
H.M.T.Main Road, Mathikere,
Bengaluru – 560 054

(Party in person)

2. The Chairperson
CGRF, Bangalore Urban District,
BESCOM, West circle,05,3rd stage
Bhimajyothi HBCS Layout,Bangalore
Next to Chord Hospital, Basaveshwara
Nagar, Bangalore-560079

... Respondents

1. This is an appeal under clause 21.02 of KERC (CGRF & Ombudsman) Regulations, 2004 against the orders passed by CGRF, BESCOM, Bangalore

Urban District, Bengaluru (hereinafter referred to as the 2nd Respondent) dated 30.06.2015.

2. Installation Nos. MLG10765, LG20787 and EH7528 stands in the name of the appellant. The appellant in his representation to the AEE has sought refund of Additional Security Deposit and has objected for the action of the AEE in showing the existing deposit as 'Zero'. Further the appellant before the CGRF has submitted that the vide receipt number 2956 dated 16.06.1998 Rs.1,300-00 is deposited for installation EH 7528. The AEE before the CGRF has submitted in 1998 and 2003 due to heavy rain, water had entered the office premises and due to this original files and schedule books were destroyed. The consumer has filed an application on 21.06.2014 for having made the deposit. The CGRF by its order dated 30.06.2015 has passed the following order :

- (೧) ಗ್ರಾಹಕರು ಸಲ್ಲಿಸಿರುವ ಅರ್ಜಿಗೆ ಸಕಾಲದಲ್ಲಿ ಕ್ರಮಕೈಗೊಳ್ಳುವ ಅಧಿಕಾರಿ/ನೌಕರರ ವಿರುದ್ಧ ಸೂಕ್ತ ಶಿಸ್ತಿನ ಕ್ರಮಕೈಗೊಳ್ಳು
- (೨) ಗ್ರಾಹಕರು ವಿದ್ಯುತ್ ಸರಬರಾಜಿಗೆ ಪಾವತಿಸಿರುವ ಠೇವಣಿ ಮೊತ್ತವನ್ನು ನಿಯಮಾನುಸಾರ ಪರಿಶೀಲಿಸಿ ಅವರ ಖಾತೆಗೆ ಜಮಾ ಆಗುವಂತೆ ಕ್ರಮ ಕೈಗೊಳ್ಳುವುದು.

Against this order, the appellant has preferred this appeal. During the proceedings the AEE by his letter dated 08.06.2016 has clarified that "ಗ್ರಾಹಕರು ಗ್ರಾಹಕರ ಕುಂದು ಕೊರತೆ ವೇದಿಕೆಯಲ್ಲಿ ಠೇವಣಿ ಮೊಬಲಗನ್ನು ಅಂದಾಜಿನ ಮೇಲೆ ಲೆಕ್ಕಿಸಿ ಅವರ ಖಾತೆಗೆ ಹಣ ಸಂದಾಯ ಮಾಡಲು ಕ್ರಮ ಕೈಗೊಂಡಿರುತ್ತೇವೆ. ಆರ್.ಆರ್.ಸಮಖ್ಯೆ ಎಂ.ಎಲ್.ಜಿ.10765, ಇಹೆಚ್ 7528 ಮತ್ತು ಎಲ್‌ಜಿ 20787 ಕ್ಕೆ ಕ್ರಮವಾಗಿ ರೂ.190/-,150/- ಮತ್ತು 90/- ಗಳೆಂದು ಅಂದಾಜು ಲೆಕ್ಕದಲ್ಲಿ ಲೆಕ್ಕಿಸಿ ಜಮಾಗೋಲಿಸಲಾಗಿದೆ ಹಾಗೂ ರೂ.1300/- ಗಳನ್ನು ಭದ್ರತಾ ಠೇವಣಿಯಾಗಿ ಪಾವತಿಸಿರುವುದಾಗಿ ತಿಳಿಸಿರುತ್ತಾರೆ. ಆದರೆ ರೂ.1,300/- ಗಳು ಮಾಪಕದ ಭದ್ರತಾ ಠೇವಣಿಯಾಗಿರುತ್ತದೆ. ... ಹಾಗೆ ರೂ.1300/- ಗಳ ಮಾಪಕ ಭದ್ರತಾ

ಲೇವಣಿಯನ್ನು ಇಹೆಚ್ 7528 ಆರ್.ಆರ್. ಸಂಖ್ಯೆಗೆ ಗನಕಯಂತ್ರದಲ್ಲಿ ಅಳವಡಿಸಲು ಮುಂದಿನ ಕ್ರಮಕ್ಕಾಗಿ ಮಾಲಾಧಿಕಾರಿಗಳಿಗೆ ಕಳುಹಿಸಿ ಕೊಡಲಾಗಿದೆ”. The AEE has further informed that the Fixed Deposit has been adjusted as follows :

R.R.No.	ASD amount Rs.	Receipt No.	Date
MLG 10765	2800	621904	10.08.2014
	190	680002	15.03.2016
	----- Total 2990		
EH 7528	900	621154	10.08.2014
	150	611786	15.03.2016
	----- Total 1050		
LG 20787	750	620951	10.08.2014
	90	682469	15.03.2016
	----- Total 840		

Copy of the letter has been given to the appellant's representative. The authorised representative has accepted this clarification issued by the AEE. Hence, the matter is treated as closed.

Sd/-

(B.N. Krishnaiah)
Electricity Ombudsman

To :

1. Sri M.Sitaram, No.257, 13th Main, 4th Cross, Gokul 1st Stage, 1st Phase, Bengaluru – 560 054.
2. The Assistant Executive Engineer(EI), O&M, C-6 Sub-Division, BESCOM H.M.T.Main Road, Mathikere, Bengaluru – 560 054
3. The Chairperson, CGRF, Bangalore Urban District, BESCOM, West circle, 05, 3rd stage, Bhimajyothi HBCS Layout, Bangalore, next to Chord Hospital, Basaveshwara Nagar, Bangalore-560079.

4. Managing Directors of ESCOMs.
5. PS to Hon. Chairman, KERC
6. PS to Hon. Member (A), KERC
7. PS to Hon. Member (M), KERC
8. PS to Secretary, KERC
