

BEFORE THE ELECTRICITY OMBUDSMAN

No.16 C-1, Miller Tank Bed Area (Behind Jain Hospital)
Vasanthanagar, Bengaluru-560052.

Present: S.S Pattanashetti,
Electricity Ombudsman,
Case No. OMB/G/G-325/2019
Dated 03-04-2019

In the matter of

Shri Rafiuddin,
S/o Haneef,
R/o Idapanur Village,
Via Gunjally,
Taluk & Dist. Raichur

Represented by:

Shri S. Mehboob,
No.13-2-2/195, Arjunappa Colony,
Yeramaras Camp,
Raichur-584135.

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Appellant

Vs

- 1) The Assistant Executive Engineer (Electrical),
O & M Rural Sub-Division, GESCOM,
Raichur.
- 2) The Chairman/Members,
Consumer Grievance Redressal Forum,
Raichur District, GESCOM,
Raichur

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Respondents

1. This Application/Complaint is filed by Shri Rafiuddin (Appellant/Complainant), under the provisions of Clause 21.2 of the KERC (Consumer Grievance Redressal Forum and Ombudsman) Regulations 2004, in Form 'B' challenging the endorsement passed by CGRF, Raichur District bearing No. ಅಅ(ವಿ)ಉಲೆನಿ/ಲೆಅ/ಸಲೆಅ/ಹಿಆಸ/ 2018-19/6566-73 ದಿನಾಂಕ 14-02-2019, before this Authority, by inter-

alia seeking to remove Rs 11,045/- which is included in the electricity bill for the month of March 2018 and onwards without issuing any notice.

2. Brief facts, which are relevant to the case as claimed by the Appellant/complainant, are as follows:
 - a) For installation bearing R.R No. IDN-4 of Appellant/Complainant a sum of Rs 11,045/- included in the energy bill for the month of March 2018 and onwards without notice and without mentioning any details.
3. Both the parties were informed vide this office letter No. OMB/G/G-325/2019/D-1216 dated 12-03-2019, regarding the availability of provisions in Sub-Regulation 1 of Regulation 20 of KERC (CGRF & Ombudsman) Regulations, 2004 for settlement through conciliation and mediation and to appear before this Authority on 22-03-2019. Due to administrative reason the case was postponed to 03-04-2019.
4. On 03-04-2019 during the course of hearing, the AEE/Respondent-1 has made a submission that the final assessment order has been passed on 16-02-2019, and the same has been agreed to by the Appellant/Complainant and a sum of Rs 2,235/- has been paid towards Back Billing Charges by the Appellant vide Receipt No. 18636 dated 21-03-2019. The AEE/Respondent-1 has further urged this Authority to close the Appeal. The Appellant/Complainant has also made a similar submission.
5. I have perused the letter bearing No. AEE/RCR/AAO/SA/RSD/ 2018-19/5245-48 dated 28-03-2019 filed by AEE-Respondent -1 by inter-alia stating that Final Assessment Order bearing No.

ಸ.ಕಾ.ನಿ/ಆರ್.ಎಸ್.ಡಿ/ಆರ್.ಸಿ.ಆರ್/ಸಲೆ/ಹಿಸ/2018-19/4749-52 ದಿನಾಂಕ 16-02-2019, has been agreed by the Consumer and paid the Back Billing Charges of Rs 2,235/-vide Receipt No.18636 dated 21-03-2019. The Appellant's Representative has also confirmed the same.

6. For the foregoing reasons, I proceed to pass the following orders:

No. OMB/G/G-325/2019/D-

Dated 03-04-2019

O R D E R

The case is disposed of in terms of the settlement made between the Appellant/Complainant and the AEE/Respondent-1.

Sd/-
(S.S Pattanashetti)
Electricity Ombudsman.

- 1) Shri Rafiuddin,
S/o Haneef,
R/o Idapanur Village,
Via Gunjally,
Taluk & Dist: Raichur.
- 2) Shri S. Mehboob,
No.13-2-2/195, Arjunappa Colony,
Yeramaras Camp,
Raichur-584135.
- 3) The Assistant Executive Engineer (Electrical),
O & M Rural Sub-Division, GESCOM,
Raichur.

- 4) The Chairman,
Consumer Grievance Redressal Forum,
Raichur District,
Superintending Engineer, GESCOM,
Raichur.
- 5) PS to Hon'ble Chairman, KERC
- 6) PS to Hon'ble Member (M), KERC
- 7) PS to Hon'ble Member (R), KERC
- 8) PS to Secretary, KERC.
- 9) Chairperson of all CGRFs in the State.

