BEFORE THE ELECTRICITY OMBUDSMAN

No.16 C-1, Miller Tank Bed Area (Behind Jain Hospital),
Vasanathanagar, Bengaluru-560 052

Present: S.S. Pattanashetti
Electricity Ombudsman

Case No. OMB/B/G-312/2018

Dated: 11-01-2019

Sri. K. Gangabyrappa,
No. 54, M.S. Ramaiah Enclave,
1st main, 1st cross, Nagasandra Post
Bangalore-560073 : Appellant

VS

1. The Assistant Executive Engineer (Ele)
N-4 Sub-Division, BESCOM,
No.488, 14th cross, 4th stage
Peenya II Stage, Bangalore-560079.

2. Chair Person, CGRF
Bengaluru Urban District,
Superintending Engineer (Ele),
CA Site No. 05, West of Chord Road
III Stage. Bhima Jyothi, HBCS Layout,
Next to Chord Hospital
Basaveshwaranagar,
Bangalore-560079 : Respondents
This is an appeal filed under Regulation 21.02 of KERC (CGRF and Ombudsman) Regulations 2004 against non-redressal of complaint by the CGRF, Bengaluru Urban District (here in after referred to as the second respondent) within the period and manner specified in the Regulations. The appellant in his appeal has said that he had applied for refund of additional deposit paid by him. As the refund was not made, on 29-08-2016 he filed a complaint before CGRF Bengaluru Urban District seeking relief. In spite of conducting several hearings the CGRF has not passed any final order on his complaint.

The Chairperson of CGRF Bengaluru Urban District and the appellant were informed vide this Office letter No. OMB/B/G/312/2018/D-1165 dated 19-12-2018 to appear before this authority on 02-01-2019 to substantiate their stand. In the meantime, the CGRF Bengaluru Urban District vide case No. CGRF41/2016-17/4974-77 dated 15-12-2018 has passed an order dismissing the complaint of the appellant.

The case was taken up for hearing on 11-01-2019. Both the parties were absent for the hearing. The appellant’s complaint before this authority is that his complaint has not been disposed by the CGRF. Now that, CGRF has disposed the complaint, the limited issue agitated by the appellant before this authority is resolved. The appeal of the complainant is disposed with a caution to the Chairperson, CGRF Bengaluru Urban District to dispose the complaints filed before the Forum within the statutory limit of 60 days in future.

ORDER

Case No. OMB/B/G-312/2018/D-1181 Date: 11-01-2019

The Appeal of the Complainant is disposed as having become infructuous.

Sd/-
(S.S.Pattanashetti)
Electricity Ombudsman
1) Sri. K. Gangabyrappa,  
   No. 54, M.S. Ramaiah Enclave,  
   1st Main, 1st Cross, Nagasandra Post  
   Bangalore-560073.

2) The Assistant Executive Engineer (Ele)  
   N-4 Sub-Division, BESCOM,  
   No.488,14th cross, 4th stage  
   Peenya II Stage, Bangalore-560079

3) Chair Person, CGRF  
   Bengaluru Urban District,  
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   III Stage. Bhima Jyothi, HBCS Layout,  
   Next to Chord Hospital  
   Basaveshwaranagar,  
   Bangalore-560079

4) PS to Hon’ble Chairman, KERC

5) PS to Hon’ble Member (A), KERC

6) PS to Hon’ble Member(M), KERC

7) PS to Secretary, KERC