

Before the Ombudsman, K.E.R.C. Bangalore

Present: Shaik Ahmed,
Ombudsman
Case No.OMB/C/G-27/2007/
dated 11.05.2007

Appellant :

Mr.K.V.Guruprasad,
Sree Harsha Nilaya,
No.28/1, Sannidhi Road, Basavanagudi,
Bangalore -560004

Represented by

Power Equipment & Construction Co.
31, 2nd Cross, Manjunatha Layout,
(Behind Arikere Mico layout)
Bannerghatta Road,
Bangalore-560076

Respondent:

The Consumer Grievance Redressal Forum,
CESCO,927, L.J.Avenue Commercial Complex,
New Kantharaj Urs Circle,
MYSORE-570009

The Appellant has preferred this appeal against the order of CGRF, CESCO, Mysore dated 9.3.2007 passed in file No.ಗ್ರಾ.ವ್ಯ/ಪ್ರ.ಸಂ.6 ಮತ್ತು 7/2006-07/30335-36. The Appellant had earlier filed a petition before the CGRF seeking a direction to the Licensee to service his installation. CGRF has rejected the petition on the ground that the Petitioner is not a "Consumer." Admittedly, the Appellant is not a consumer. Only a consumer as defined in the KERC (CGRF & Ombudsman) Regulations, 2004 can approach the CGRF for redressal of grievances. Therefore, the CGRF, CESCO was absolutely right in rejecting the petition.

The appeal is, therefore, rejected. However, the Licensee may take action to provide power supply to the Appellant within the period stipulated in Sub-Section 1 of Section 43 of the Electricity Act, 2003 if he fulfills all the conditions specified in KERC (Duty of the Licensee to Supply Electricity on Request) Regulations , 2004 as amended from time to time.

(Shaik Ahmed)
Ombudsman

1. Mr.K.V.Guruprasad, Power Equipment & Construction Co., 31, 2nd Cross, Manjunatha Layout,(Behind Arikere Mico layout)Bannerghatta Road,Bangalore-560076
- 2.The Consumer Grievance Redressal Forum, CESCO, 927, L.J.Avenue Commercial Complex, New Kantharaj Urs Circle, Mysore-570009
- 3.The Executive Engineer, O & M-4 Central Sub Division, CESCO, Siddharthanagar, Mysore,
4. The Managing Director, CESCO, 927, L.J.Avenue Commercial Complex, New Kantharaj Urs Circle, Mysore-570009
5. PS to Hon.Chairman
6. PS to Hon.Member-1
7. PS to Hon.Member(Tech)
8. OCA
9. All Consumer Fora for information.

