

Mangalore Electricity Supply Company Limited
Details of Consumer Interaction meeting during April-20 to Sept-20

SINo	Division	No. of Subdivisions existing	No. of Subdivisions in which CIM is conducted	Opening Balance	Name of the Subdivision	Date on which CIM conducted	Name and Designation of the Officer Chairing the CIM	No of Complaints Received	No. of Complaints disposed during the meeting	Complaints resolved later	Number of Complaints Yet to be Disposed.	No. of Consumers attended	Remarks
1	Mangalore	Attavara	-	1	-	-	Due to Covid-19 Restriction safety aspects CIM not arranged	0	0	1	0	0	
2		Kulashekar	-	0	-	-		0	0	0	0	0	
3		Ullal	-	3	-	-		0	0	3	0	0	
4		Mannagudda	-	1	-	-		0	0	1	0	0	
5	Kavoor	Kavoor	-	1	-	-		0	0	1	0	0	
6		Baikmpady	-	-	-	-		0	0	8	0	0	
7		Suratkal	-	8	-	-		0	0	12	14	0	
8		Mulki	-	-	-	-		0	0	22	3	0	
9	Puttur	Mudbidre	-	26	-	-		0	0	9	4	0	
10		Kaikamba	-	25	-	-		0	0	11	10	0	
11		Puttur USD	-	13	-	-		0	0	11	10	0	
12		Puttur RSD	-	-	-	-		0	0	11	10	0	
13	Sullia	-	21	-	-	0		0	11	10	0		
14	Subrahmanya	-	-	-	-	0		0	11	10	0		
15	Kadaba	-	165	-	-	0		0	72	93	0		
16	Bantwal	Bantwal-1	-	139	-	-		0	0	13	126	0	
17		Bantwal-2	-	-	-	-		0	0	13	126	0	
18		Vittal	-	217	-	-		0	0	35	182	0	
19		Belthangadi	-	-	-	-		0	0	35	182	0	
20	Ujire	-	266	-	-	0		0	19	247	0		
Mangalore Circle				886	0	0	0	0	0	207	679	0	
21	Udupi	Udupi	-	0	-	-	Due to Covid-19 Restriction safety aspects CIM not arranged	0	0	0	0	0	-
22		Manipal	-	5	-	-		0	0	0	5	0	-
23		Kaup	-	14	-	-		0	0	14	0	0	-
24		Brahmavara	-	0	-	-		0	0	0	0	0	-
25		Karkala	-	5	-	-		0	0	2	3	0	-
26		Hebri	-	19	-	-		0	0	9	10	0	-
27	Kundapur	Kundapur	-	5	-	-		0	0	1	4	0	-
28		Baindur	-	3	-	-		0	0	1	2	0	-
29		Kota	-	5	-	-		0	0	5	0	0	-
30		Shankarnarayana	-	32	-	-		0	0	11	21	0	-
31		Tallur	-	0	-	-		0	0	0	0	0	-
Udupi Circle				88	0	0		0	0	43	45	0	
32	Shivamogga	Shivamogga CSD-1	-	0	-	-	Due to Covid-19 Restriction safety aspects CIM not arranged	0	0	0	0	0	-
33		Shivamogga CSD-2	-	0	-	-		0	0	0	0	0	-
34		Shivamogga CSD-3	-	0	-	-		0	0	0	0	0	-
35		Shivamogga RSD	-	0	-	-		0	0	0	0	0	-
36		Kumsi	-	0	-	-		0	0	0	0	0	-
37		Tirthahalli	-	0	-	-		0	0	0	0	0	-
38	Bhadravati	Bejjavalli	-	0	-	-		0	0	0	0	0	-
39		Bhadravati USD	-	0	-	-		0	0	0	0	0	-
40		Bhadravati RSD	-	0	-	-		0	0	0	0	0	-
41		Holehonnur	-	0	-	-		0	0	0	0	0	-
42	Sagar USD	-	0	-	-	0		0	0	0	0	-	

SINo	Division	No. of Subdivisions existing	No. of Subdivisions in which CIM is conducted	Opening Balance	Name of the Subdivision	Date on which CIM conducted	Name and Designation of the Officer Chairing the CIM	No of Complaints Received	No. of Complaints disposed during the meeting	Complaints resolved later	Number of Complaints Yet to be Disposed.	No. of Consumers attended	Remarks	
43	Sagar	Sagar RSD	-	0	-	-		0	0	0	0	0	-	
44		Soraba	-	0	-	-		0	0	0	0	0	0	-
45		Hosanagar	-	0	-	-		0	0	0	0	0	0	-
46		Jog	-	0	-	-		0	0	0	0	0	0	-
47	Shikaripur	Shikaripura	-	0	-	-		0	0	0	0	0	0	-
48		Shiralkoppa	-	0	-	-		0	0	0	0	0	0	-
49		Anavatti	-	0	-	-		0	0	0	0	0	0	-
Shivamogga Circle				0				0	0	0	0	0	0	
50	Chikkamagalur	Chikkamaagalur USD	-	0	-	-		Due to Covid-19 Restriction safety aspects CIM not arranged	0	0	0	0	0	-
51		Chikkamaagalur RSD	-	0	-	-	0		0	0	0	0	0	-
52		Aldur	-	3	-	-	0		0	0	3	0	0	-
53		Mudigere	-	0	-	-	0		0	0	0	0	0	-
54	Kalasa	-	15	-	-	0	0		13	2	0	0	-	
55	Koppa	Koppa	-	8	-	-	0		0	0	8	0	0	-
56		Balehonnur	-	2	-	-	0		0	0	2	0	0	-
57	Kadur	Shringeri	-	3	-	-	0		0	0	3	0	0	-
58		Kadur	-	2	-	-	0		0	0	2	0	0	-
59		Birur	-	4	-	-	0		0	2	2	0	0	-
60	Kadur	Tarikere	-	3	-	-	0		0	1	2	0	0	-
61		Ajjampura	-	5	-	-	0		0	4	1	0	0	-
Chikkamagalur Circle				45			0	0	20	25	0	0		
MESCOM				1019			0	0	270	749	0	0		

Details of Consumer Interaction meeting during Oct-20 to Dec-20

SINo	Division	No. of Subdivisions existing	No. of Subdivisions in which CIM is conducted	Opening Balance	Name of the Subdivision (By naming each Subdivision)	Date on which CIM conducted	Name and Designation of the Officer Chairing the CIM	No of Complaints Received	No. of Complaints disposed at the spot	Complaints resolved later	Number of Complaints Yet to be Disposed.	No. of Consumers attended	Remarks	
1	Mangalore	Attavara	-	0	0	-	Due to Covid-19 Restriction safety aspects CIM not arranged	0	0	0	0	0		
2		Kulashekar	-	0	0	-		0	0	0	0	0	0	
3		Ullal	-	0	0	-		0	0	0	0	0	0	
4		Mannagudda	-	0	0	-		0	0	0	0	0	0	
5	Kavoor	Kavoor	-	0	0	-		0	0	0	0	0	0	
6		Baikmpady	-	0	0	-		0	0	0	0	0	0	
7		Suratkal	-	0	0	-		0	0	0	0	0	0	
8		Mulki	-	0	0	-		0	0	0	0	0	0	
9	Kavoor	Mudbidre	-	14	0	-		0	0	1	13	0	0	
10		Kaikmba	-	3	0	-		0	0	0	3	0	0	
11		Puttur USD	-	4	0	-		0	0	4	0	0	0	
12	Puttur	Puttur RSD	-	0	0	-		0	0	4	0	0	0	
13		Sullia	-	10	0	-		0	0	1	9	0	0	
14	Bantwal	Subrahmanya	-	0	0	-		0	0	0	0	0	0	
15		Kadaba	-	93	0	-		0	0	17	76	0	0	
16		Bantwal1	-	126	0	-		0	0	61	65	0	0	
17		Bantwal2	-	0	0	-		0	0	0	0	0	0	
18		Vittal	-	182	0	-		0	0	35	147	0	0	
19		Belthangadi	-	0	0	-		0	0	0	0	0	0	
20	Ujire	-	247	0	-	0		0	33	214	0	0		
Mangalore Circle				679	0	0	0	0	152	527	0	0		

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21	Udupi	Udupi Urban	-	0	0	-	Due to Covid-19 Restriction safety aspects CIM not arranged	0	0	0	0	0		
22		Manipal	-	5	0	-		0	0	2	3	0		
23		Kapu	-	0	0	-		0	0	0	0	0		
24		Bramavara	-	0	0	-		0	0	0	0	0		
25		Karkal	-	3	0	-		0	0	0	3	0		
26		Hebri	-	10	0	-		0	0	0	10	0		
27	Kundapur	Kundapura	-	4	0	-		0	0	1	3	0		
28		Byndoor	-	2	0	-		0	0	0	2	0		
29		Kota	-	0	0	-		0	0	0	0	0		
30		Sankaranarayana	-	21	0	-		0	0	8	13	0		
31		Tallur	-	0	0	-		0	0	0	0	0		
Udupi Circle				45				0	0	11	34	0		
32	Shivamogga	Shivamogga Urban-1	-	0	0	-		Due to Covid-19 Restriction safety aspects CIM not arranged	0	0	0	0	0	
33		Shivamogga Urban-2	-	0	0	-			0	0	0	0	0	
34		Shivamogga Urban-3	-	0	0	-			0	0	0	0	0	
35		Shivamogga Rural	-	0	0	-	0		0	0	0	0		
36		Kumsi	-	0	0	-	0		0	0	0	0		
37		Thirthahalli	-	0	0	-	0		0	0	0	0		
38	Bejjuvalli	-	0	0	-	0	0		0	0	0			
39	Bhadravathi	Bhadravathi Urban	-	0	0	-	0		0	0	0	0		
40		Bhadravathi Rural	-	0	0	-	0		0	0	0	0		
41	Sagar	Holehonur	-	0	0	-	0		0	0	0	0		
42		Sagar Urban	-	0	0	-	0		0	0	0	0		
43		Sagar Rural	-	0	0	-	0		0	0	0	0		
44		Soraba	-	0	0	-	0		0	0	0	0		
45		Jog	-	0	0	-	0		0	0	0	0		
46	Shikaripura	Hosangara	-	0	0	-	0		0	0	0	0		
47		Shikaripura	-	0	0	-	0	0	0	0	0			
48		Shiralakoppa	-	0	0	-	0	0	0	0	0			
49	Anvatti	-	0	0	-	0	0	0	0	0				
Shivamogga Circle				0			0	0	0	0	0			
50	Chikkamagalur	Chikkmgaluru Urban	-	0	0	-	Due to Covid-19 Restriction safety aspects CIM not arranged	0	0	0	0	0		
51		Chikkmgaluru Rural	-	0	0	-		0	0	0	0	0		
52		Aldur	-	3	0	-		0	0	0	3	0		
53		Mudigere	-	0	0	-		0	0	0	0	0		
54	Koppa	Kalasa	-	2	0	-		0	0	1	1	0		
55		Koppa	-	8	0	-		0	0	6	2	0		
56		Belehonnur	-	2	0	-		0	0	2	0	0		
57	Kadur	Sringeri	-	3	0	-		0	0	3	0	0		
58		Kadur	-	2	0	-		0	0	2	0	0		
59		Birur	-	2	0	-		0	0	2	0	0		
60		Tarikere	-	2	0	-		0	0	2	0	0		
61	Ajjampura	-	1	0	-	0		0	1	0	0			
Chikkamagalur Circle				25				0	0	19	6	0		
ಮವಿಸಣಂ				749				0	0	182	567	0		

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Details of Consumer Interaction meeting during Jan-21 to Mar-21

SINo	Division	No. of Subdivisions existing	No. of Subdivisions in which CIM is conducted	Opening Balance	Name of the Subdivision	Date on which CIM conducted	Name and Designation of the Officer Chairing the CIM	No of Complaints Received	No. of Complaints disposed at the spot	Complaints resolved later	Number of Complaints Yet to be Disposed.	No. of Consumers attended	Remarks
1	Mangalore	Attavara	1	0	1	26.02.2021	Sri.Manjappa Superintending Engineer (Ele), MESCOM, Mangalore Circle	1	1	0	0	1	
2		Kulashekara	1	0	1	19.01.2021	Sri.Manjappa Superintending Engineer (Ele), MESCOM, Mangalore Circle	6	6	0	0	5	
3		Ullal	1	0	1	11.02.2021	Sri.Manjappa Superintending Engineer (Ele), MESCOM, Mangalore Circle	3	3	0	0	3	
4		Managudda	1	0	1	19.03.2021	Sri.Krishnaraj Ex,Eng(Ele) MESCOM, Mangalore	3	3	0	0	3	
5	Kavoor		2	0	2	08.01.2021	Sri.Manjappa Superintending Engineer (Ele), MESCOM, Mangalore Circle	20	5	0	15	13	
6		Baikampady											

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7	Kavoor	Surakal	2	0	2	17.02.2021	Sri.Manjappa Superintending Engineer (Ele), MESCOM, Mangalore Circle	1	1	0	0	1	
8		Mulki					Sri.Manjappa Superintending Engineer (Ele), MESCOM, Mangalore Circle						
9		Mudabidre	1	13	1	12.03.2021	Sri.Manjappa Superintending Engineer (Ele), MESCOM, Mangalore Circle	35	19	0	29	35	
10		Kaikamba	1	3	1	04.03.2021	Sri.Manjappa Superintending Engineer (Ele), MESCOM, Mangalore Circle	5	0	0	8	6	
11	Puttur	Puttur Urban	2	0	2	20.03.2021	Sri.Manjappa Superintending Engineer (Ele), MESCOM, Mangalore Circle	7	0	0	7	8	
12		Puttur Rural					Sri.Manjappa Superintending Engineer (Ele), MESCOM, Mangalore Circle						
13		Sulia	1	9	1	24.02.2021	Sri.Manjappa Superintending Engineer (Ele), MESCOM, Mangalore Circle	7	9	0	7	10	
14		Subramanya	1	0	1	21.02.2021	Sri.Manjappa Superintending Engineer (Ele), MESCOM, Mangalore Circle	9	1	0	8	13	
15		Kadaba	1	76	1	23.02.2021	Sri.Manjappa Superintending Engineer (Ele), MESCOM, Mangalore Circle	20	0	35	61	9	
16	Bantwal	Bantwal-1	2	65	2	06.03.2021	Sri.Manjappa Superintending Engineer (Ele), MESCOM, Mangalore Circle	20	7	0	78	16	
17		Bantwal-2					Sri.Manjappa Superintending Engineer (Ele), MESCOM, Mangalore Circle						
18		Vitala	1	147	1	24.03.2021	Sri.Manjappa Superintending Engineer (Ele), MESCOM, Mangalore Circle	57	5	0	199	53	
19		Belthangady	2	214	2	08.02.2021	Sri.Manjappa Superintending Engineer (Ele), MESCOM, Mangalore Circle	50	31	0	233	23	
20	Ujire	Sri.Manjappa Superintending Engineer (Ele), MESCOM, Mangalore Circle											
Mangalore Circle			20	527	20	0		244	91	35	645	199	
21	Udupi	Udupi Urban	1	0	1	27.01.2021	Sri. Narashima Pandith, SEE(Ele), MESCOM Udupi Circle	0	0	0	0	0	
22		Manipal	1	3	1	28.01.2021	Sri. Narashima Pandith, SEE(Ele), MESCOM Udupi Circle	0	2	0	1	0	
23		Kapu	1	0	1	16.02.2021	Sri. Narashima Pandith, SEE(Ele), MESCOM Udupi Circle	6	6	0	0	1	
24		Bramavara	1	0	1	18.02.2021	Sri. Narashima Pandith, SEE(Ele), MESCOM Udupi Circle	2	2	0	0	3	

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25		Karkal	1	3	1	09.02.2021	Sri. Dinesh Upadhy Ex.Eng (Ele), mESCOM Udupi	2	2	0	3	2	
26		Hebri	1	10	1	11.02.2021	Sri. Narashima Pandith, SEE(Ele), MESCOM Udupi Circle	4	3	0	11	28	
27	Kundapur	Kundapura	1	3	1	25.02.2021	Sri. Sharathchandra Pal Ex.Eng(Ele), MESCOM Udupi Circle	5	3	0	5	5	
28		Byndoor	1	2	1	23.02.2021	Sri. Narashima Pandith, SEE(Ele), MESCOM Udupi Circle	5	4	0	3	5	
29		Kota	1	0	1	19.03.2021	Sri. Narashima Pandith, SEE(Ele), MESCOM Udupi Circle	12	9	0	3	25	
30		Sankaranarayana	1	13	1	09.03.2021	Sri. Narashima Pandith, SEE(Ele), MESCOM Udupi Circle	9	7	0	15	8	
31		Tallur	1	0	1	16.03.2021	Sri. Narashima Pandith, SEE(Ele), MESCOM Udupi Circle	1	1	0	0	1	
Udupi Circle			11	34	11	0		46	39	0	41	78	
32	Shivamogga	Shivamogga Urban-1	1	0	1	30.01.2021	Sri. Suresh Kumar, Asst. Ex Eng(Ele),Urban Sub division -1 Shivamogga	6	6	0	0	6	
33		Shivamogga Urban-2	1	0	1	30.01.2021	Sri. Yashawanth Nayak, Asst. Ex Eng(Ele), Urban Sub division -2 Shivamogga	1	1	0	0	1	
34		Shivamogga Urban-3	1	0	1	30.01.2021	Asst. Ex Eng(Ele), Asst. Ex Eng(Ele),Urban Sub division -3 Shivamogga	2	2	0	0	2	
35		Shivamogga Rural	1	0	1	30.01.2021	Sri. Palakshi, Asst. Ex Eng(Ele), Rurak Sub division Shivamogga	3	3	0	0	3	
36		Kumsi	1	0	1	30.01.2021	Sri. Hemla Nayak, Asst. Ex. Eng(Ele), Kumsi	6	6	0	0	6	
37		Thirthahalli	1	0	1	30.01.2021	Sri. Prashanth Kumar Asst, Ex,Eng (Ele), Thirthahalli	14	14	0	0	14	

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38		Bejjuvalli	1	0	1	30.01.2021	Sri. Krishan Murthy Nayak, Asst. Ex.Eng(Ele), Bejjuvalli	3	3	0	0	3	
39	Bhadravati	Bhadravathi Urban	1	0	1	30.01.2021	Sri. Mohan Kumar, Asst Ex., Eng(Ele), Urban, Bhadravathi	8	8	0	0	8	
40		Bhadravathi Rural	1	0	1	30.01.2021	Sri. Abdul Munafu, Asst. Ex. Eng (Ele), Rural Badravathi.	9	9	0	0	9	
41		Holehonur	1	0	1	30.01.2021	Sri. Vijaya Kumar Asst. Ex.Eng(Ele), Holehonur	3	3	0	0	3	
42	Sagar	Sagar Urban	1	0	1	30.01.2021	Sri. Vinaya Kumar P. Asst. Ex Eng(Ele), Urban , Sagar	16	16	0	0	16	
43		Sagar Rural	1	0	1	30.01.2021	Sri. Chennakeshava H.K. Ex. Eng((Ele), Rural , Sagar	5	5	0	0	5	
44		Soraba	1	0	1	30.01.2021	Sri. Lohith, Asst. Ex.Eng(Ele), MESCOM, Soraba	8	8	0	0	8	
45		Jog	1	0	1	30.01.2021	Sri. Sathyaprakesh Asst/ Ex Eng(Ele), MESCOM, Jog	8	8	0	0	8	
46		Hosangara	1	0	1	30.01.2021	Sri. Chandrashekar, Asst. Ex.Eng (Ele), MESCOM, Hosanagar	6	6	0	0	6	
47	Shikaripura	Shikaripura	1	0	1	30.01.2021	Sri. Parashurama.B. Ex. Eng(Ele), MESCOM, Shikaripura	7	7	0	0	7	
48		Shiralakoppa	1	0	1	30.01.2021	Sri. Keshava N.K. Ex. Eng(Ele), MESCOM Shiralakoppa	8	8	0	0	8	
49		Anvatti	1	0	1	30.01.2021	Sri. Manappa S. Ex. Eng(Ele), MESCOM Anvatti	5	5	0	0	5	
Shivamogga Circle			18	0	18	0		118	118	0	0	118	

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50	Chikkamagalur	Chikkmgaluru Urban	1	0	1	06.01.2021	Sru, Shiva Kumar K. Ex.Eng(EL), Urban sub division Chikkamagaluru	10	6	4	0	20	
51		Chikkmgaluru Rural	1	0	1	20.01.2021	Sru, Karthik J. Ex.Eng(Ele), Rural sub division, Chikkamagaluru	1	0	1	0	1	
52		Aldur	1	3	1	24.02.2021	Sri. M.S. Manjunath , SEE (Ele) (I/C) O&M Circle, Chikkamagaluru	12	5	0	10	17	
53		Mudigere	1	0	1	05.02.2021	Sri. Manjunath, Asst. Ex. Eng(Ele), MESCOM Mudigere	14	13	0	1	15	
54		Kalasa	1	1	1	04.03.2021	Sru, Shiva Kumar K. Ex.Eng(EL), Urban sub division Chikkamagaluru	8	6	3	0	11	
55	Koppa	Koppa	1	2	1	28.01.2021	Sri. M.S. Manjunath , SEE (Ele) (I/C) O&M Circle, Chikkamagaluru	87	7	29	53	55	
56		Behelhonnur	1	0	1	18.03.2021	Sri. M.S. Manjunath , SEE (Ele) (I/C) O&M Circle, Chikkamagaluru	4	2	2	0	7	
57		Sringeri	1	0	1	12.02.2021	Sri. M.S. Manjunath , SEE (Ele) (I/C) O&M Circle, Chikkamagaluru	19	3	10	6	53	
58	Kadur	Kadur	1	0	1	29.01.2021	Sri. M.S. Manjunath , SEE (Ele) (I/C) O&M Circle, Chikkamagaluru	26	9	16	1	21	
59		Birur	1	0	1	18.02.2021	Sri. M.S. Manjunath , SEE (Ele) (I/C) O&M Circle, Chikkamagaluru	8	2	3	3	11	
60		Tarikere	1	0	1	10.03.2021	Sri. M.S. Manjunath , SEE (Ele) (I/C) O&M Circle, Chikkamagaluru	23	10	0	13	20	
61		Ajjampura	1	0	1	25.03.2021	Sri. Chandrappa Ex.Eng(Ele), MESCOM Ajjampura.	5	5	0	0	10	
Chikkamagalur Circle			12	6	12	0		217	68	68	87	241	
MESCOM			61	567	61	0		625	316	103	773	636	