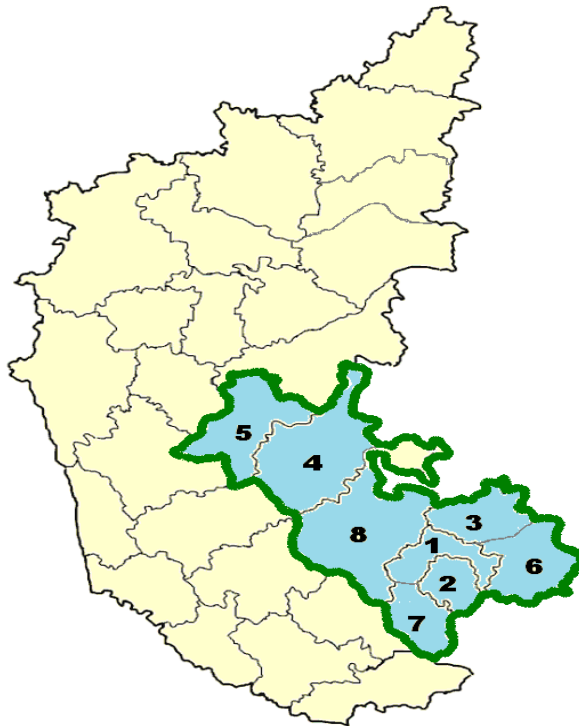


## CHAPTER – 1

### INTRODUCTION

#### 1.0 Bangalore Electricity Supply Company Limited- (BESCOM):

The BESCOM is a Distribution Licensee under the provisions of Section 14 of the Electricity Act, 2003 (hereinafter referred to as the 'Act'). The BESCOM is responsible for purchase of power, distribution and retail supply of electricity to its consumers and also for providing infrastructure for Open Access, Wheeling and Banking in its area of operation, in the eight Districts of the State, as indicated below:



1. Bengaluru Rural
2. Bengaluru Urban
3. Chikkaballapura
4. Chitradurga
5. Davanagere
6. Kolar
7. Ramanagara
8. Tumakuru

The BESCOM is a company registered under the Companies Act, 1956, incorporated on 30<sup>th</sup> April, 2002. The BESCOM commenced its operations on 1<sup>st</sup> June, 2002.

At present BESCOM's area of operation is structured as follows:

O&M Zones	O&M Circles	O&M Divisions	
Bengaluru Metropolitan Area North	Bengaluru North Circle	Malleswaram	
		Peenya	
		Hebbal	
		Jalahalli	
	Bengaluru East Circle	Shivajinagar	
		Vidhana Soudha	
		Inidranagar	
	Whitefield		
Bengaluru Metropolitan Area South	Bengaluru South Circle	Koramangala	
		HSR Layout	
		Jayanagar	
	Bengaluru West Circle	RajaRajeshwarinagar	
		Rajajinagar	
		Kengeri	
Bengaluru Rural Area	Bengaluru Rural Circle	Nelamangala	
		Hosakote	
		Chandapura	
	Ramanagara Circle	Kanakapur	
		Magadi	
		Ramanagara	
	Kolar Circle	Chikkaballapur	
		Chinthamani	
		Kolar	
		KGF	
	Chitradurga	Tumakuru Circle	Tumakuru
			Tiptur
Madhugiri			
Kunigal			
Davangere Circle		Davangere	
		Harihara	
		Hiriyur	
		Chitradurga	

The O & M divisions of BESCOM are further divided into one hundred and forty-seven sub-divisions, with each of the sub-divisions having two to three O & M section offices.

The section offices are the base level offices looking into operation and maintenance of the distribution system in order to provide reliable and quality power supply to the BESCOM's consumers.

### 1.1 BESCOM at a glance:

The profile of BESCOM is as indicated below:

Sl. No	Particulars		Statistics
<b>Position as on 31-03-2019</b>			
1.	Area	Sq. km.	41,092
2.	Districts	Nos.	8
3.	Taluks	Nos.	46
4.	Population	Lakhs	207
5.	Consumers	Lakhs	118.10
6.	Zone	Nos.	4
7.	DTCs	Nos.	3,47,579
8.	Assets	Rs. in Crores	22871.41
9.	HT lines	Ckt. Kms	1,07,829
10.	LT lines	Ckt. Kms	1,70,600
<b>Total employee strength:</b>			
A	Sanctioned	Nos.	25,015
B	Working	Nos.	15,347
12.	Energy Sales for FY19	MU	27,762.47
13.	Demand (FY19) (excl. other income)	Rs. in Crores	19,538.74
14.	Collection(FY19) (excl. other income)	Rs. in Crores	18,361.72

### 1.2 Number of Consumers, Sales in MU to various categories of consumers and details of Revenue for FY19, as per audited accounts of BESCOM, are as follows:

CATEGORY	No. of Installations	Sales in MU	Revenue in Rs. Crores.
Domestic (LT2(a))	78,88,029	6,919.35	4,356.61
Commercial (LT + HT)	11,01,624	4,532.06	4,685.62
Industrial (LT + HT)	2,17,611	5,756.04	4,741.14
Agriculture	9,06,423	7,208.92	2,635.96
Others	16,96,842	3,346.10	2,203.36
<b>Total</b>	<b>1,18,10,529</b>	<b>27,762.47</b>	<b>18,622.69</b>

Source: As per BESCOM Tariff Application – Nov.2019

BESCOM has filed its application for Annual Performance Review for FY19, approval of Revised Annual Revenue Requirement (ARR) for FY21 and Revision of Retail Supply Tariff for FY21.

BESCOM's application, the objections / views of stakeholders thereon and the Commission's decisions are discussed in detail, in the subsequent Chapters of this Order.