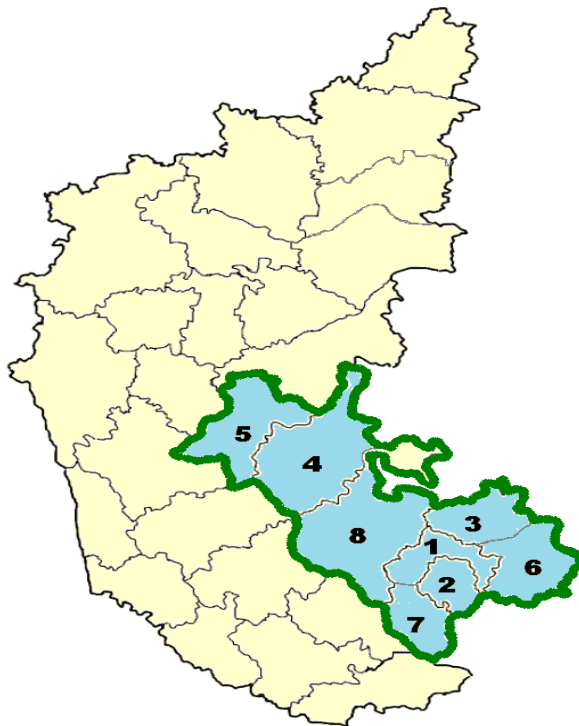


## CHAPTER – 1

### INTRODUCTION

#### 1.0 Bangalore Electricity Supply Company Limited- (BESCOM):

The BESCOM is a Distribution Licensee under the provisions of Section 14 of the Electricity Act, 2003 (hereinafter referred to as the 'Act'). The BESCOM is responsible for purchase of power, distribution and retail supply of electricity to its consumers and also for providing infrastructure for Open Access, Wheeling of energy in its area of operation, in the eight Districts of the State, as indicated below:



1. Bengaluru Rural
2. Bengaluru Urban
3. Chikkaballapura
4. Chitradurga
5. Davanagere
6. Kolar
7. Ramanagara
8. Tumakuru

The BESCOM is a company registered under the Companies Act, 1956, incorporated on 30<sup>th</sup> April, 2002. The BESCOM commenced its operations on 1<sup>st</sup> June, 2002.

At present BESCOM's area of operation is structured as follows:

O&M Zones	O&M Circles	O&M Divisions
Bengaluru Metropolitan Area North	Bengaluru North Circle	Malleswaram
		Peenya
		Hebbal
		Jalahalli
	Bengaluru East Circle	Shivajinagar
		Vidhana Soudha
		Inidranagar
Bengaluru Metropolitan Area South	Bengaluru South Circle	Koramangala
		HSR Layout
		Jayanagar
	Bengaluru West Circle	RajaRajeshwarinagar
		Rajajinagar
		Kengeri
Bengaluru Rural Area	Bengaluru Rural Circle	Nelamangala
		Hosakote
		Chandapura
	Ramanagara Circle	Kanakapur
		Magadi
		Ramanagara
	Kolar Circle	Chikkaballapur
		Chinthamani
		Kolar
		KGF
Chitradurga	Tumakuru Circle	Tumakuru
		Tiptur
		Madhugiri
		Kunigal
	Davangere Circle	Davangere
		Harihara
		Hiriyur
		Chitradurga

The O & M divisions of BESCOM are further divided into one hundred and forty-seven sub-divisions, with 534 Section Offices.

The section offices are the base level offices looking into operation and maintenance of the distribution system in order to provide reliable and quality power supply to the BESCOM's consumers.

### 1.1 BESCOM at a glance:

The profile of BESCOM is as indicated below:

Sl. No	Particulars		Statistics
<b>Position as on 31-03-2021</b>			
1.	Area	Sq. km.	41,092
2.	Districts	Nos.	8
3.	Population	Lakhs	207
4.	Consumers	Lakhs	128.21
5.	Zone	Nos.	4
6.	DTCs	Nos.	4,25,897
7.	HT lines	Ckt. Kms	119982
8.	LT lines	Ckt. Kms	176950
<b>Total employee strength:</b>			
A	Sanctioned	Nos.	24,759
B	Working	Nos.	15,335
9.	Energy Sales for FY21	MU	25263
10.	Demand (FY21) (excl. other income)	Rs. in Crores	19,860.84
11.	Collection(FY21) (excl. other income)	Rs. in Crores	19,214.51

Source : As per Tariff Application

### 1.2 Number of Consumers, Sales in MU to various categories of consumers and details of Revenue for FY21, as per audited accounts of BESCOM, are as follows:

CATEGORY	No. of Installations	Sales in MU	Revenue in Rs. Crores.
Domestic (LT1 + LT2(a))	94,39,271	7414	5251
Commercial (LT + HT)	11,89,168	3136	3696
Industrial (LT + HT)	2,33,592	4544	4254
Agriculture	9,51,183	6910	2793
Others	10,08,208	3259	2400
<b>Total</b>	<b>1,28,21,422</b>	<b>25263</b>	<b>18,394</b>

Source: As per BESCOM Tariff Application – Nov.2021

BESCOM has filed its application for Annual Performance Review for FY21, approval of Annual Revenue Requirement (ARR) for FY23 to FY25 and Revision of Retail Supply Tariff for FY23.

BESCOM's application, the objections / views of stakeholders thereon and the Commission's decisions are discussed in detail, in the subsequent Chapters of this Order.